



## Podere Ferrale - Rates, Booking Terms & Conditions

Please take a moment to read these terms and conditions about staying at Podere Ferrale.

### Minimum stay and nightly rates 2026

From	To	Nightly Rates	Minimum Stay
January 1 <sup>st</sup>	April 30 <sup>th</sup>	€1,550	3 nights
May 1 <sup>st</sup>	May 31 <sup>st</sup>	€1,600	3 nights
June 1 <sup>st</sup>	September 30 <sup>th</sup>	€1,750	4 nights
October 1 <sup>st</sup>	December 20 <sup>th</sup>	€1,600	3 nights
December 21 <sup>st</sup>	December 31 <sup>st</sup>	€1,700	3 nights

### Booking Confirmation

To confirm your reservation, we require a **50% payment of the total amount, due within 3 business days**. The remaining balance, along with the security deposit, must be paid no later than 60 days prior to arrival.

The **security deposit is €500** and will be fully refunded within 7 days after departure, provided no damage or issues occur.

Payments can be made by bank transfer or credit card. All fees and commissions must be covered by the guest and will be communicated based on the chosen method.

### Cancellation Policy

- More than 150 days before arrival date: 50% of the booking deposit is refunded.
- Between 149 and 60 days before arrival date: 40% of the booking deposit is refunded.
- Between 59 days and 21 days before arrival: a maximum refund of 20% of the total booking amount.
- Between 20 days and arrival date: No refund will be issued.
- If the full balance has already been paid and cancellation occurs more than 60 days before arrival, a 50% refund of the total booking amount will be issued.

### Rental Period

- **Minimum stay 3-4 nights** depending on the season.
- Check-in: from 16:30; Check-out: by 10:00.



### Rental Party

- **Maximum occupancy: 10 guests.** Children above a certain age count towards total occupancy.
- The booking is valid only for guests listed on the booking form.
- Parties or **events are not permitted unless agreed upon in advance** and may incur additional costs.
- **Pets are not allowed.**

### Access & Estate Work

Guests must allow access for maintenance, repair, or inspections if needed.

Please note: the **owners live and work on the estate** and you may see them in the garden, vineyard, or cellar, or there may be professionals on site carrying out essential work. We will inform you in advance whenever possible.

### Tourist Tax

The tourist tax **is not included and is payable in cash at arrival**. Levied by the municipality of Radda in Chianti, it applies to all guests over 14 years old, per person, per night.

### Additional Services

Catering, private chefs, transfers, guided tours, housekeeping, and other activities are not included in the rental price. These can be arranged upon request, subject to availability and additional fees.

### Travel Insurance

We recommend that guests obtain comprehensive travel insurance covering cancellations and unforeseen events.

The homeowner cannot be held responsible for circumstances beyond their control (e.g., cancelled or delayed flights, adverse weather, inability to arrive).

Bookings are only cancelled by the owner in exceptional circumstances; in such cases, all payments made will be refunded.

### Lost Property

The homeowner is not responsible for personal belongings or valuables. Found items will be returned at the guest's expense.



## **Villa Manual**

A villa manual is provided at check-in with instructions for appliances, check-out procedures, and useful information.

## **Swimming Pool & Grounds**

- Guests are responsible for children's safety at all times.
- Children must never be left unattended near or in the pool.
- The pool is not heated; use is at guests' own risk.
- The homeowner may temporarily close the pool for essential maintenance.

## **Behaviour & Liability**

- The homeowner may terminate a stay if guests cause a nuisance or disrespect the property. No refund for unused nights.
- The homeowner has no responsibility for insects, wildlife, or temporary service interruptions (electricity, water, internet, TV).

## **Minimum Age**

Bookings cannot be accepted for persons under 18 years.

## **Damages & Breakages**

- Treat the villa with care. Report any damage or issue immediately to allow prompt resolution.
- Minor damage is usually not charged; significant damage costs will be discussed before departure.
- Accommodation is inspected at the end of the stay.

## **Cleaning**

The villa must be left in reasonable condition. Additional cleaning charges may apply for unacceptable conditions.

## **Keys & Remote Controls**



Guests receive property keys and gate remotes. Lost items are charged at replacement cost.

### **Temporary Defects**

The homeowner is not liable for temporary malfunctions of appliances, machinery, or equipment. Issues will be resolved as promptly as possible.