



Podere Ferrale – House Rules

Dear Guests,

Thank you for your interest in Podere Ferrale.

Please read the following house rules. By confirming a reservation, you accept and agree to comply with them. Serious violations may lead to cancellation of your stay and full charge for the booking.

Maximum Occupancy & Minimum Stay

- The villa is **rented exclusively and accommodates up to 10 guests** (children included).
- Minimum stay: 3 to 5 nights.
- Check-in: from 16:00. We will welcome you personally, and check-out: by 10:00.

Visitors

Day visitors are allowed with prior notice but cannot stay overnight and may not use the swimming pool.

Smoking

No smoking indoors. Outdoors smoking is allowed; please dispose of cigarette butts responsibly. Smoking indoors may incur an extra cleaning fee and can be grounds for cancellation.

Pets & Estate Dogs

Pets are **not permitted**. We have two friendly rescue dogs, Vasco and Luna. Please do not feed them.

Bathrooms & Waste

Premium Tuscan bath products are provided. Please use bins for hygiene waste; do not dispose of sanitary items or beauty products in sinks, showers, or toilets.

Indoor Areas & Furniture

You may move indoor chairs as needed, but indoor furniture must remain indoors. Mattresses and bed frames may not be removed or moved around the villa.

Children

Families with children are welcome. For safety reasons, children must never be left unattended and must always be under the supervision of an adult, particularly in outdoor areas and near or inside the swimming pool.



Please note:

- The villa has stairs — stair gates can be provided upon request.
- The estate has uneven terrain; children must always be supervised.
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Outdoor Areas & BBQ

Outdoor spaces and “al fresco” areas are for your enjoyment. Please return all kitchen utensils and kitchenware back inside and remove food waste after use. Leave the space clean and tidy for the next occasion.

As this is also our family estate, we may occasionally use outdoor areas for tastings or activities; whenever possible, we will notify you in advance.

Cleaning & Linens

- Final cleaning is included.
- For stays of 5 nights or more, a mid-stay refresh is provided and towels are changed. For longer stays (7+ nights), bed linens are also changed.
- Extra housekeeping or linen changes can be arranged upon request, for a fee.
- Indoor linens are for indoor use only; pool towels are provided separately.

Windows & Mosquito Nets

All windows have shutters and mosquito nets. Close shutters during the hottest hours to keep rooms cooler and keep nets down when windows are open.

Accidental Damage

Please inform us immediately of any breakages. Minor accidental damage is usually not charged; significant damage may incur replacement or repair costs.

Events & Celebrations

Events are possible **only with prior authorization** and may incur additional fees depending on size and type.

Swimming Pool

- Open **from mid-May to late October**, daily **from 08:30 to 19:30**. Cleaning is carried out before 08:30.
- Only registered guests may use the pool.



- Children must be always supervised.

Parking

- There is a private parking area very close to the house. Gate remotes will be provided.
- Parking is shared with owners and collaborators.

Payments for Extras

Payments for additional services or purchases must be settled (card or cash) no later than the day before departure.

Identification & Local Tourist Tax

All guests must provide a valid ID for registration as required by local authorities.

The **local tourist tax is not included** in the rental price and must be paid in cash upon arrival (currently €2 per person, per night, for guests aged 12 and older).

Duty of Care & Right to Cancel

Please help us take care of the villa: **switch off lights and electronics when not in use and close windows when leaving.**

We reserve the right to cancel a stay if safety, respect, or property integrity is compromised.

In case you have any questions or special requests, we are here to help.

With warm regards,

Samanta & Franco

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